



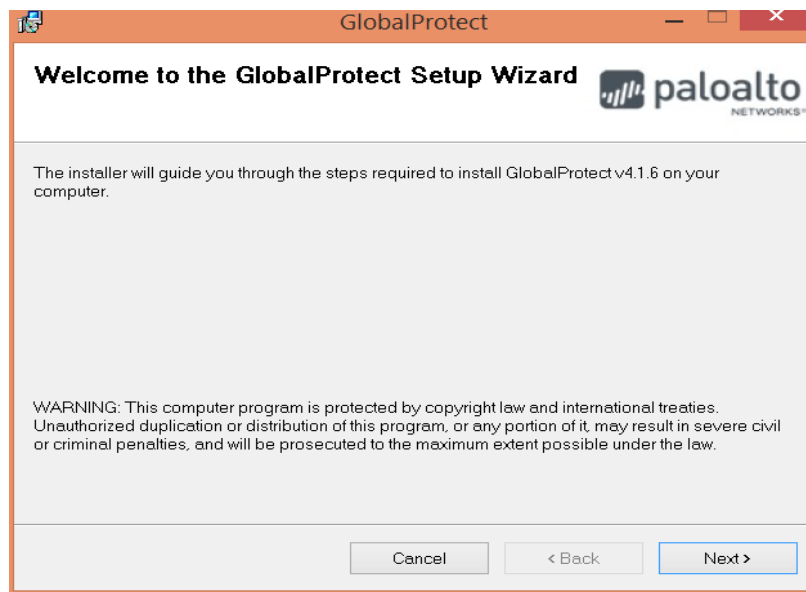
## GlobalProtect VPN Installation Guide for Windows

1. There are two steps for using the university's new VPN:
  - a. Register and install [Duo Security](#).
  - b. Download and install [GlobalProtect VPN](#).

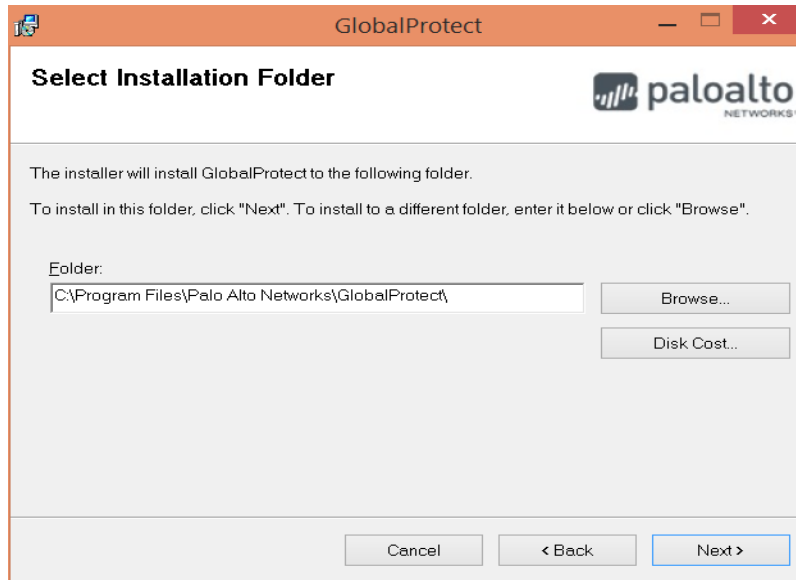


**Important!** Be sure to select the appropriate download for Windows – install GlobalProtect for Windows 64 bit. Check your Windows operating system to determine which version is downloaded. For additional assistance, refer to the [Microsoft Support Site](#) or contact the OIT Service Desk at [oit-servicedesk@cuanschutz.edu](mailto:oit-servicedesk@cuanschutz.edu).

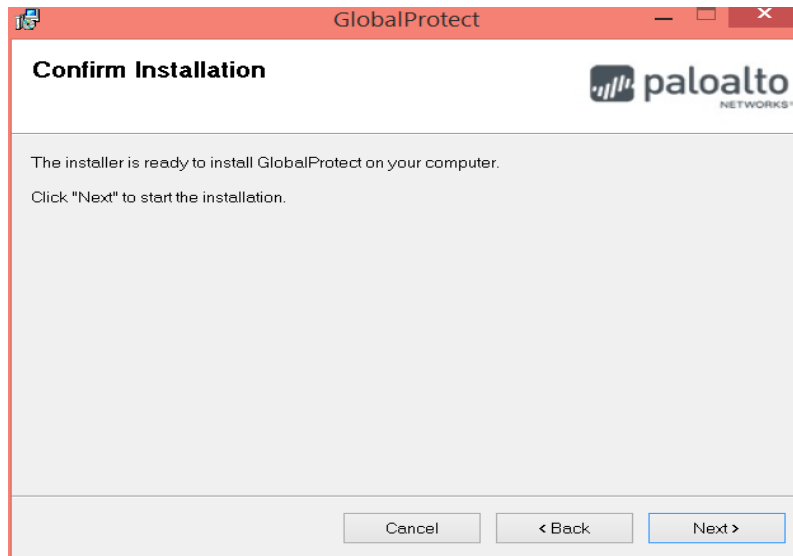
2. After clicking the installation link, look for the agent download file in your browser's download window or your Downloads folder. Double-click the .MSI file to install.
3. Click Next in the GlobalProtect Setup Wizard screen.



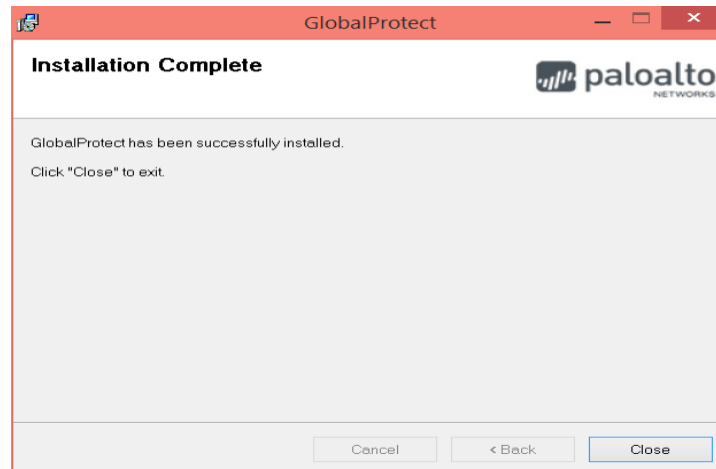
4. Select where you would like the application to be installed. We recommend keeping the default folder location. Click Next when the pop-up window displays the message asking if you want to install the software.



5. Click Next to confirm the installation. If you are asked "Do you want to allow this app to make changes to your device?", click Yes.



6. Close the installer following successful installation by clicking the Close button or the X in the top right.



- You have now completed the installation process for the university's multi-factor VPN process.